



Supporting
adults with
learning
difficulties

TERMS & CONDITIONS

(Please read, sign and return one copy to agree to our terms and condition)

-  1 The holiday maker should **check availability** of any particular holiday dates they require.
-  2 The booking form plus support information form must be completed in full and returned with a **50% deposit** of the full cost of the holiday, **within 14 working days** for the booking to be accepted and booked.
-  3 Please note that the support information form **does not** constitute a care plan.
-  4 Full balance of the holiday is due **8 weeks prior** to the holiday commencement date.
-  5 Holidaymakers are advised to purchase some form of sickness cancellation insurance, as should they need to cancel their holiday they would **still be required to pay the balance**.
-  6 Invoices will be sent **directly** to the holidaymaker, unless alternative information is given.
-  7 The holiday is inclusive of **basic support** and supervision, providing that we are made aware of the true nature of the holidaymaker's disabilities and needs. This information must include any behavioural issues which may prove unacceptable to both the support crew, members of the public and other holidaymakers.
-  8 The holidaymaker is responsible for providing their own **personal aids**.
-  9 The cost of the holiday is based on two same sex holidaymakers sharing a large twin room. A single room may be requested where available and will incur an **additional cost**.
-  10 The cost of the holiday includes half board. A picnic can be requested at an **additional cost**. If the holidaymaker requests additional meals other than meals provided within the cost of the holiday, then we would expect the holidaymaker to meet that additional cost.
-  11 The cost of the holiday includes free transport to all local excursions and places of interest. It does **not include any entrance fee** that there may be to a particular attraction.
-  12 Any transport arrangements that have been agreed will incur an **additional cost** which will be highlighted on the original holiday quote.
-  13 Smoking is **not allowed** in the caravan. We recommend that if the holidaymaker smokes then they do so well away from the caravan's entrance so as not to allow the smell to enter the caravan.

Signature of either
Holidaymaker or Carer

Please print name

Date

Please sign and return one copy with
the booking form and support information.

Please call us at Filey Caravan Holidays if you require any
additional information on **01723 514466** or **07718 883589**